

X-pand into the Future



eurex circular 295/08

Date: Frankfurt, December 9, 2008
Recipients: All Trading Members of Eurex Deutschland and Eurex Zürich and Vendors
Authorized by: Thomas Lenz

 **High priority**

December 25, 2008 and January 1, 2009:
Availability of Eurex Customer Technical Support

Related Eurex Circulares: 030/07

Contact: Customer Technical Support, tel.: +49-69-211-1 12 00
E-mail: eurex-help@deutsche-boerse.com

Content may be most important for:

Ü All departments

Attachments:

none

In order to provide Members with technical support on **December 25, 2008**, and **January 1, 2009**, Eurex would like to announce that Eurex Customer Technical Support will be available on both days in the time from 06:00 CET to 12:00 CET.

Eurex Customer Technical Support can be reached under tel. +49-69-211-1 12 00 and will be available to support Members, in particular, with regard to queries concerning the Theoretical Price Files and Reports.

Please also be reminded that the Eurex Exchanges will be closed for trading and clearing (exercise, settlement and cash management) in all products on December 25 and 26, 2008 as well as on January 1, 2009.

On December 24 and 31, 2008, the Eurex[®] system will only be available for clearing purposes (elimination of Giovannini-Barrier 7).



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