

X-pand into the Future



eurex circular 189/07

Date: Frankfurt, September 13, 2007
Recipients: All Trading Members of Eurex Deutschland and Eurex Zürich and Vendors
Authorized by: Michael Peters

 Action required  High priority

Eurex Member Section: New and improved Services

Contact: tel. +49-69-211-1 78 88, fax +49-69-211- 1 40 32, e-mail: servicepoint@eurexchange.com

Content may be most important for:

 All departments

Attachments:

none

Summary:

Starting **September 18, 2007**, we will provide our new and considerably expanded Internet Eurex Member Section. Via a convenient single login to the Service Point, the new Eurex Member Section combines all relevant online services for members of our trading and clearing systems and vendors. We will offer three optimized services in addition to the familiar contents of the closed user groups.

This circular contains a description of the new features.



Eurex Deutschland
Neue Börsenstraße 1
60487 Frankfurt/Main
Mailing address:
60485 Frankfurt/Main
Germany

T +49-69-211-1 17 00
F +49-69-211-1 17 01
customer.support@
eurexchange.com
Internet:
www.eurexchange.com

Management Board:
Thomas Book, Thomas Lenz,
Michael Peters, Andreas Preuß,
Peter Reitz, Jürg Spillmann
ARBN: 101 013 361

Eurex Member Section: New and improved Services

Starting September 18, 2007, we will provide our new and considerably expanded Internet Eurex Member Section. Via a convenient single login to the Service Point, the new Eurex Member Section combines all relevant online services for members of our trading and clearing systems and vendors. We will offer three optimized services in addition to the familiar contents of the closed user groups.

In the new "Web User Administration", each Member/vendor is assigned a specially customized, secure and flexible access to the relevant closed user groups of Eurex and/or Xetra/Floor.

As an additional service, "Tickets & Requests" will be introduced in the Service Point. This entirely new web-based service is designed to improve processes and information flow in the technical area. This feature covers various markets and offers online entry and status tracking of technical problem tickets. Also hardware and software configurations can be queried and applied for directly via the internet. As of September 18, 2007, a detailed manual on how to use this application will be available in the Service Point under

Technical Services > Tickets & Requests > Manuals

ISS - Internet Subscription Service, a convenient application for subscribing to circulars and emergency text messages, has been further improved. Not only by means of the combination of Xetra ISS and Eurex ISS but also through provision of additional functions, this application has been made even more user-friendly and efficient. Each user can define up to ten subscription profiles with different e-mail addresses (including non-personal, generic addresses). As of September 18, 2007, a detailed manual on how to use ISS will be available in the Service Point under:

Internet Subscription Service (ISS) > Manuals

These innovations require the following changes:

1. The company login data (name and password) will change
2. The Central Coordinator login will change as well. Shortly, Central Coordinators will receive a new, personalized login name and a new initial password as well as additional information by post.
3. To log in to the closed user group/member area (Eurex or Xetra/Floor), existing ISS users are required to use their e-mail address as login name together with their current password. Users, who used to have both Eurex and Xetra login data are now required to use their Eurex password. Their existing access rights and subscriptions have been retained, therefore they do not need to be applied for once more.

Central Coordinators play an important role in ensuring optimum usage of these services for their companies. For smooth communication and best usage of available services, we kindly ask the Central Coordinators to forward the company login to new users in their company. After the users have applied for user access rights by logging in with the company log-in, Central Coordinators can activate or reject the rights applied for. Existing users may be suspended or deleted, their privileges approved or modified by the Central Coordinators.

To ensure service continuity during absence of the Central Coordinator, we recommend that you appoint a representative and grant the corresponding privileges in the Web User Administration.

As of September 18, 2007, a detailed manual about the features of the User Administration will be available in the Service Point of the Eurex Member Section under:

Web User Administration > Manual Central Coordinator

and

Web User Administration > Manual

Please note: the various services offered include confidential information (e.g. addresses of technical emergency locations). It is therefore vital that you ensure that only authorized users gain access to these services. All users are requested to change their passwords every 90 days. We have set severe password syntax rules in order to protect company-related data and ask users to keep their passwords in confidence. Central Coordinators have the privilege to reset user passwords in the "Web User Administration".

Please feel free to call us at +49-69-211-1 78 88 for any question you may have about the new web services or send an e-mail to servicepoint@eurexchange.com.

Frankfurt, September 13, 2007